



## ATHLETIC CLEARANCE FAQ<sup>s</sup>

### What is my Username?

Your username is the email address that you registered with.

### Why can't I save information or proceed in the platform?

The athleticclearance.com program runs most efficiently in Google Chrome.

### Multiple Sports

Once you complete a clearance for one sport and arrive at the Confirmation Message, you will have the option to check off additional sports/activities for the current school year. If you decide to participate in an additional sport/activity later on, you can access the multiple sport checkboxes by clicking on "Print" under the Confirmation Message of your original Clearance for that specific year.

### Physicals

The physical form can be downloaded on **Physicals** page. Please note that physicals expire after 365 days. Also, the **FHSAA EL2 Physical** is the only form accepted. The form **MUST BE SIGNED** by the **PARENT, STUDENT**, and a Florida **PHYSICIAN**.

### Document Library

This area is meant to store your files so you can access them later in the year or perhaps years following. You can either upload your files to the Document Library then apply them to your Clearance on the Physical page, OR you can choose/browse for the file on the Physical page and the file will save to the Document Library for future use.

### Why haven't I been cleared?

The Athletic Department will review the information you have submitted and Clear or Deny your student for participation. Please allow 3-5 business days during the school year for our athletic trainer to review documents after submission. You will receive an email when the student is cleared to participate. (Emails regarding clearance and explanations for denials frequently go in spam/junk files.)

Of course, if you have any challenges with this process, please email the [Athletic Department](#) for assistance.

HUMILITY PASSION UNITY SERVANTHOOD THANKFULNESS

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